



**STEMCO Products Inc.  
Mobile Application Privacy Policy**

Last Updated: March 1, 2023

*California Privacy Rights (See section 7)*

Thank you for your interest in STEMCO Products Inc. (“**Company,**” “**we,**” or “**us**”). We recognize the importance of data protection and information security and are committed to protecting your data privacy. This Privacy Policy describes the types of information we may collect or that you may provide when you purchase, download, install, register with, access, or use our Mobile Applications (each an “**App**”), our practices for collecting, using, maintaining, protecting, and disclosing that information, and your data privacy rights and responsibilities.

PLEASE READ THIS PRIVACY POLICY CAREFULLY TO UNDERSTAND OUR POLICIES AND PRACTICES REGARDING YOUR PERSONAL INFORMATION AND OUR DATA PROCESSING. IF YOU DO NOT AGREE WITH OUR POLICIES AND PRACTICES, DO NOT DOWNLOAD, REGISTER WITH, OR USE THIS APP. BY DOWNLOADING, REGISTERING WITH, OR USING THIS APP, YOU AGREE TO THIS PRIVACY POLICY. THIS PRIVACY POLICY MAY CHANGE FROM TIME TO TIME, AND YOUR CONTINUED USE OF THIS APP AFTER WE REVISE THIS PRIVACY POLICY MEANS YOU ACCEPT THOSE CHANGES.

**1. Scope**

This Privacy Policy applies only to information we collect in this App, including in email, text, and other electronic communications transmitted through or in connection with this App. This Privacy Policy does not apply to information that (i) we collect offline, (ii) we obtain through websites you may access through this App, or (iii) you provide to or is collected by any third party.

For purposes of this Privacy Policy, the term “**personal information**” means any information that, alone or in conjunction with other information or data, identifies or is linked to a particular individual or household and that is subject to, or otherwise afforded protection under, a data protection law, statute, or regulation. The term “personal information” does not include anonymized or de-identified data that is not attributable to a particular individual or household and that is not otherwise subject to a data protection law, statute, or regulation. The Company may anonymize or de-identify personal information, and such data is not subject to this Privacy Policy, and the Company may use such data for any purpose.

**2. Children Under the Age of 16**

The App is not intended for children under sixteen (16) years of age, and we do not knowingly collect personal information from children under age sixteen (16). If you believe we might have any information from or about a child under 16, please contact us in accordance with the “Contact Us” section below. If you are under the age of sixteen (16), you are prohibited from accessing or using the App or from providing us with your personal information.

**3. Information We Collect and How We Collect It**

When you download, register with, or use this App, we collect information directly from you when you provide it to us or automatically when you use the App. Generally, we collect the following types and categories of personal information through or in connection with the App.

<b>Information You Provide to Us</b>	
<b>Category</b>	<b>Description/Examples</b>
Personal Identifiers	Identifiers, such as your name, email address, and telephone number.
Registration Data	Information provided when you register for an account to use the App, including usernames and passwords.

Commercial Information	Details of transactions you carry out through the App and of the fulfillment of your orders. You may be required to provide financial information before placing an order through the App.
Communications	Communications to us or other third parties that are transmitted through the App.
Your Feedback	Information you provide about our services, which may include data gathered from any of the Company surveys or from reviews submitted by you.
Video and Images	In some circumstances, you may upload videos or images to the App.

<b>Automatic Information Collection and Tracking</b>	
<b>Category</b>	<b>Description/Examples</b>
Usage Details	When you access and use the App, we may automatically collect certain details of your access to and use of the App, including traffic data, location data, logs, and other communication data and the resources that you access and use on or through the App.
Device Information	We may collect information about your mobile device and internet connection, including the device's unique device identifier, IP address, operating system, browser type, mobile network information, and the device's telephone number.
Stored Information and Files	The App also may access metadata and other information associated with other files stored on your device. This may include, for example, photographs, audio and video clips, personal contacts, and address book information.
Geolocation Data (General)	This App collects real-time information about the location of your device such as the general city, state, or region in which a user of the App is located.
Geolocation Data (Specific)	With your consent, the App may collect real-time information about the precise geolocation of the Mobile Device using the App.
Cookies and Web Beacons	We use "cookies" and other tracking technologies within the App. A cookie is a small file placed on your smartphone or other device. It may be possible to refuse to accept cookies by activating the appropriate setting on your smartphone or device. However, if you select this setting, some parts of the App may become inaccessible or not function properly. In addition, the App may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit us to analyze data on your use of the App (e.g., recording the popularity of certain content and verifying system and server integrity). The App may collect data about the advertisements you have seen or engaged.
Monitoring	Please be aware that we use cookies and other tracking technologies within the App to monitor and record any and all activities and communications to, from, and on, the App in order to safeguard, improve, and analyze usage of, the App, and for the other purposes listed herein. For the avoidance of doubt, you hereby acknowledge, agree, and consent to, such monitoring and recording.

#### **4. Third Party Information Collection and Usage**

When you use the App or its content, certain third parties may use automatic information collection technologies to collect information about you or your device. These third parties may include:

- Advertisers, ad networks, and ad servers.
- Analytics companies.
- Your mobile device manufacturer.
- Your mobile service provider.

These third parties may use tracking technologies to collect information about you when you use this App. The information they collect may be associated with your personal information or they may collect information, including personal information, about your online activities over time and across different websites, mobile applications, and other online services websites. They may use this information to provide you with interest-based (behavioral) advertising or other targeted content. We do not control these third parties' tracking technologies or how they may be used. If you have any questions about an advertisement or other targeted content, you should contact the responsible provider directly. These third parties may provide you with ways to choose not to have your information collected or used in this way. You can opt out of receiving targeted ads from members of the Network Advertising Initiative ("NAI") on the [NAI's website](#).

## **5. How We Use Your Information**

We use information that we collect about you or that you provide to us, including any personal information, to provide you the App and for the following reasons:

Provide you with the App and its contents, and any other information, products, or services that you request from us or our affiliates.
Send you messages and communications related to the App (e.g., responses to your comments, questions, and requests, customer services).
Provide you notices about your account/subscription, including expiration and renewal notices.
Carry out our obligations and enforce our rights arising from any contracts entered between you and us, including for billing and collection.
Notify you when App updates are available, and of changes to any products or services we offer or provide through the App.
Monitor and analyze trends, usage, and activities in connection with the App to promote our business interests.
Comply with applicable laws, protect our rights and interests and the rights and interests of our customers and partners, participate in legal and administrative proceedings and regulatory processes, defend ourselves and our interests, and respond to law enforcement, other legal authorities, and requests that are part of a legal process.
Comply with applicable due diligence laws and requirements regarding security, anti-terrorism, anti-bribery, customs, immigration, and similar matters.
Improve our App and deliver a better and more personalized experience, including by providing features or advertisements that match your interests and preferences.
Contact you about our own goods and services that may be of interest to you.
Fulfill any other purpose for which you provide your information and/or for which we obtain your consent.

## **6. Disclosure of Your Personal Information**

With respect to the personal information we have collected about you, we may disclose such personal information in accordance with the following:

To our parent company, subsidiaries, and affiliates.
To contractors, service providers, and other third parties we use to support our business and who are bound by contractual obligations to keep personal information confidential and use it only for the purposes for which we disclose it to them.
To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of the Company's assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by the Company about our App users is among the assets transferred.
To the extent applicable, to third parties to market their products or services to you if you have consented to or not opted out of these disclosures.
To comply with any court order, law, or legal process, including to respond to any government or regulatory request.

To enforce our rights arising from any contracts entered between you and us, including our Mobile Application End User Agreement, and for billing and collection purposes.
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If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of the Company, our customers, or others.
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We may also disclose your personal information in other ways where we have obtained your consent.
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## 7. California Privacy Rights

Data Privacy Rights. Pursuant to the California Consumer Privacy Act of 2018, as amended by the California Privacy Rights Act of 2020 (“CCPA”), California residents are entitled to certain data privacy rights:

- *Right to Know* (Specific Pieces of Personal Information). You have the right to know the specific pieces of your personal information that we have collected about you.
- *Right to Know* (Categories of Personal Information). You have the right to know (i) the categories of personal information we have collected from you; (ii) the categories of sources from which the personal information is collected; (iii) the categories of your personal information we have sold or disclosed for a business purpose; (iv) the categories of third parties to whom your personal information was sold or disclosed for a business purpose; and (v) the business or commercial purpose for collecting or selling your personal information.
- *Right to Delete.* You have the right to request that we delete your personal information that we have collected and retain.
- *Right to Correct.* You have the right to request that we correct inaccurate personal information that we have collected and retain.
- *Nondiscrimination.* You have the right not to be subject to discrimination for asserting your rights under the CCPA.

Submit a Privacy Request. To submit a privacy request, you may contact us using the “Contact Us” section below. An authorized agent must be registered with the California Secretary of State to conduct business in California.

Privacy Request Verification Process. If you (or your authorized agent) make any request related to your personal information, the Company will ascertain your identity (and the identity of the authorized agent, to the extent applicable) to the degree of certainty required or permitted under the law before addressing your request. In particular, the Company will, to the extent required or permitted by law, require you (or your authorized agent) to verify your request via email, request certain contact information or government identifiers, and we will match at least two pieces of such personal information with data that we have previously collected from you before granting you access to, erasing, or correcting, specific pieces or categories of personal information, or otherwise responding to your request. We may require written documentation that demonstrates a third party is authorized to serve as your agent for the purposes of submitting the requests set forth herein, unless you have provided the authorized agent with power of attorney pursuant to California Probate Code §§ 4121 to 4130. None of the CCPA’s rights are absolute, and such rights are subject to legal and regulatory exceptions and exemptions. For more information about the CCPA, please see <https://oag.ca.gov/privacy/ccpa>.

Opt-Out Rights / Do Not Sell My Personal Information. California residents have the right to opt out of the “sale” of their personal information. However, the Company does not sell your personal information to third parties for profit or monetary or other valuable consideration, and therefore we do not provide opt-out request processes for the sale of personal information (because we do not undertake such activities).

Opt-Out Rights / Do Not Share My Personal Information. California residents have the right to opt out of the “sharing” of their personal information. The Company may, from time to time, use third-party analytical and targeted advertising features in our App and similar tools provided by our marketing partners, and such features, tools and marketing relationships involve the disclosure of your personal information to third parties and may constitute the “sharing” of your personal information for CCPA purposes. **To opt out of this sharing of your personal information in these circumstances, please click on the cookie management tool (sometimes visible as a “Privacy Choices” or a “Do Not Sell/Share My Personal Information” link within the App’s setting) to set your cookie preferences.** You, or your authorized agent, may also contact us in accordance with the “Contact Us” section listed below.

Children. The App is not directed at, and should not be used by, minors under the age of sixteen (16), and therefore

the Company does not knowingly sell or share the personal information of minors under sixteen (16) years of age.

Limit Use of Sensitive Personal Information. The Company does not use or disclose sensitive personal information for reasons other than those set forth in the CCPA, and therefore we do not provide individuals with the ability to limit how we use or disclose such sensitive personal information.

California “Shine the Light”. Under California Civil Code Section 1798.83 (“Shine the Light”), California residents have the right to request in writing from businesses with whom they have an established business relationship: (a) a list of the categories of personal information, as defined under Shine the Light, such as name, email address, and mailing address, and the type of services provided to the customer that a business has disclosed to third parties (including affiliates that are separate legal entities) during the immediately preceding calendar year for the third parties’ direct marketing purposes; and (b) the names and addresses of all such third parties; however, we do not disclose personal information to third parties for their direct marketing purposes.

## **8. Nevada Privacy Rights**

The Company does not currently conduct “sales” of personal information for purposes of Nevada law. Notwithstanding the foregoing, Nevada residents may submit a request directing us to not sell personal information we maintain about them to third parties who will sell or license their information to others. If you would like to exercise this right, please contact us in accordance with the “Contact Us” section listed below.

## **9. Virginia Privacy Rights**

Data Privacy Rights. Pursuant to the Virginia Consumer Data Protection Act, Virginia residents are entitled to certain data privacy rights:

- To confirm whether or not the Company is processing your personal information, and to access such personal information.
- To request the Company correct inaccuracies in your personal information, taking into account the nature of the personal information and the purposes of the processing of the personal information.
- To request the Company delete your personal information.
- To obtain a copy of the personal information that you previously provided the Company in a portable and, to the extent technically feasible, readily usable format that allows it to be transmitted to another entity without hindrance, where the processing is carried out by automated means.

Submit a Privacy Request. To submit a privacy request, you may contact us using the “Contact Us” section below.

Privacy Request Verification Process. If you make any request related to your personal information, the Company will ascertain your identity (and the identity of the authorized agent, to the extent applicable) to the degree of certainty required or permitted under the law before addressing your request. In particular, before granting you access to, erasing, or correcting, specific pieces or categories of personal information or otherwise responding to your request, the Company will, to the extent required or permitted by law, (i) require you (or your authorized agent) to verify your request via email, (ii) request certain contact information or government identifiers, and (iii) match at least two pieces of such personal information with data that we have previously collected from you. None of Virginia’s privacy rights are absolute, and such rights are subject to exceptions and exemptions. For more information about the Virginia Consumer Data Protection Act, please see <https://lis.virginia.gov/cgi-bin/legp604.exe?211+ful+SB1392ES1>.

Privacy Requests Appeals Process. If you would like to appeal a decision the Company has made with respect to your privacy request, please email us [info@stemco.com](mailto:info@stemco.com) with the subject line “ATTN: Privacy Appeals,” and describe the nature of your request, and the reason for requesting an appellate review. Virginia residents may file privacy complaints with the Virginia Attorney General (<https://www.oag.state.va.us/contact-us/contact-info>).

Opt-Out Rights / The Sale of Personal Information. Virginia residents have the right to opt out of the “sale” of their personal information. However, the Company does not sell your personal information to third parties for monetary consideration, and therefore we do not provide opt-out request processes for the sale of personal information (because we do not undertake such activities).

Opt-Out Rights / Targeted Advertising. Virginia residents have the right to opt out of having their personal information used for targeted advertising purposes. The Company uses third-party analytical and targeted advertising features in our App and similar tools provided by our marketing partners. To opt out of this sharing of your personal information in these circumstances, please click on the cookie management tool (sometimes visible as a “Privacy Choices” or a “Do Not Sell/Share My Personal Information” link within the App’s setting) to set your cookie preferences.

Opt-Out Rights / Profiling. Virginia residents have the right to opt out of having their personal information used for profiling in furtherance of decisions that produce legal or similarly significant effects. However, the Company does not engage in such activities.

#### **10. Persons with Disabilities**

The Company strives to ensure that every person has access to information related to our App including this Privacy Policy. Please contact us if you would like this Privacy Policy provided in an alternative format, and we will seek to meet your needs.

#### **11. Data Security**

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure. However, the transmission of information via the internet and mobile platforms is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted through our App. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures we provide. The safety and security of your information also depends on you. Where we have given you or where you have chosen a password for access to certain parts of our App, you are responsible for keeping this password confidential. We ask you not to share your password with anyone. We urge you to be careful about giving out information in public areas of the App like message boards. The information you share in public areas may be viewed by any user of the App.

#### **12. Changes to Our Privacy Policy**

We may update our Privacy Policy from time to time. If we make material changes to how we process personal information, we will post a new Privacy Policy in the App or on our webpage and update the “Last Modified” section listed above. You are responsible for periodically visiting this Privacy Policy to check for any changes.

#### **13. Contact Information**

If you have any questions or comment about this Privacy Policy and our privacy practices, or would like to exercise a data privacy right, please contact us at [info@stemco.com](mailto:info@stemco.com) or at Enpro Industries, Inc, ATTN: Stemco Legal Department, 5605 Carnegie Blvd., Suite 500, Charlotte, North Carolina, 28209 USA.

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