

# **STEMCO AirBAT® Warranty Addendum**

To: All Distributors of STEMCO AirBAT product family

STEMCO AirBAT® sensors and hoses are warranted against defects in workmanship or materials for a period of 2 years from the date of manufacture. STEMCO AirBAT sensor batteries are warranted for a period of 3 years from the date of manufacture.

To reduce unnecessary returns and freight charges, please inspect each unit being considered for return to ensure the unit is a valid warranty return. The warranty has expired for some versions of the AirBAT sensor.

# **Accepted Warranty:**

- Units within the warranty period
- AirBAT hoses with replaced O-rings and gaskets that continue to present a failure

# **Not Accepted Warranty:**

- Units outside of warranty period
- AirBAT hoses needing new O-rings or Valve Gaskets
- All AirBAT sensors without removable hoses (Prior to Apr. 2012)

To send AirBAT Sensors for warranty consideration, ship via prepaid freight to:

ATTN: WARRANTY DEPARTMENT 300 STEMCO Inc. Industrial Blvd. Longview, TX 75602





# **Reading Manufacturing Date:**

Manufacturing Date: "43\_2" refers to the 43rd week of 2012



AirBAT Identification Label with Date of Manufacture



# **User Replacement of O-rings and Valve Gaskets**

STEMCO warrants to the user to replace the O-ring and valve gasket before sending it in for warranty. STEMCO provides the replacements for our hose products. These replacement parts include the 810-0070 (Refurb Kit for AirBAT Hose) and the 810-0050 (valve gasket). This warranty shall not apply if failure is due to lack of required maintenance, misuse, damage by accident or improper installation. The Refurb Kit for AirBAT Hoses (810-0070) includes the O-rings, lubricant, and instructions needed to perform the maintenance. The Refurb Kit for AirBAT Hose does not include the valve gaskets (810-0050) or O-ring Removal Tool (810-0071).

# **O-Ring/Valve Gasket Replacement Procedure:**

- **1.** Using the O-ring Removal Tool (810-0071) remove the O-ring or valve gasket.
- **2.** Do not cause damage to the O-ring or valve gasket when replacing.

Denied warranty returns will be scrapped by STEMCO unless the unit is determined to be an operational unit, in which case it will be returned to the customer and/or distributor via prepaid freight. To send AirBAT sensors for warranty consideration, ship via prepaid freight.

When returning a product please provide a written description of the observed defect. Statements such as "Leaks" or "Unit will not read with HandBAT" will aid STEMCO to quickly process the warranty claim, versus words such as "Defective", "Broken", "Doesn't Work" or no statement at all. If an air leak is suspected please return the AirBAT sensor with hoses attached.

This warranty is in lieu of all other warranties or conditions, expressed or implied, including any implied warranty of merchantability or fitness for particular purpose.

This is the only warranty offered by STEMCO and no STEMCO employee or representative is authorized to make any additional warranty terms on behalf of STEMCO.

Thank you for your continued support of STEMCO.



810-0070 - Refurb Kit for AirBAT Hoses



810-0071 - O-ring Removal Tool



810-0050 - Valve Gaskets



810-0001 – AERIS RAU Fittings

