

Electronic Hubodometers Warranty Policy

Includes DataTrac®, DataTrac® Pro, and TracBAT® Product Families

STEMCO electronic hubodometers are warranted for 4 years from the date of manufacture or 500,000 miles (whichever comes first). Warranty will be accepted for all hubodometers found to be defective in workmanship or materials.

To reduce unnecessary returns and freight charges, please inspect each unit being considered for return to ensure the unit is a valid warranty return. The warranty will be **DENIED** for all electronic hubodometers which meet any of the following conditions:

- **Four Year Warranty Time Period is Expired** - The four digit # stamped on the face plate of the unit is the week and year of manufacture. Example "2213" is the second week of 2013.
- **Inspect Damage** - The unit is designed to survive normal wear-and-tear as is common to a wheel end environment. However, excessive impact can force damage the unit (i.e. display is cracked or broken due to impact even if cover not cracked).
- **Physical Abuse** - The unit is not designed to be exposed to environments beyond its specified design limits.
- **Operational Unit** - If the unit is evaluated and determined to be operating properly.
- **Chemical Attack** - Application of harsh chemicals may embrittle or reduce the transparency of the front cover which is made of polycarbonate plastic.

DENIED warranty returns will be scrapped by STEMCO unless the unit is determined to be an operational unit in which case it will be returned to the customer and/or distributor via prepaid freight.

To send electronic hubodometers for warranty consideration, ship via prepaid freight to:

ATTN: WARRANTY DEPARTMENT

STEMCO Products, Inc.
300 Industrial Blvd.
Longview, Texas 75602

When returning a product please provide a written description of the observed defect. Statements such as "Display does not come on" or "Unit will not accept programming" will aid STEMCO to quickly process the warranty claim, versus words such as "Defective", "Broken", "Doesn't Work" or no statement at all.

Thank you for your continued support of STEMCO products.