

# STEMCO Products Inc. Mobile Application End User Agreement

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our prior written consent, (ix) use any device, software, or routine that interferes with the proper working of the Application, (x) introduce any viruses, Trojan horses, worms, logic bombs, or other material that is malicious or technologically harmful, (xi) attempt to gain unauthorized access to, interfere with, damage, or disrupt any parts of the Application, the server on which the Application is stored, or any server, computer, or database connected to the Application, (xii) attack the Application via a denial-of-service attack or a distributed denial-of-service attack, and (xiii) otherwise attempt to interfere with the proper working of the Application.

#### 2 Term and Termination

- 2.1 Term. The term of this Agreement commences the earlier of when Licensee (i) downloads or installs the Application or (ii) otherwise acknowledges acceptance of this Agreement, and the term of this Agreement will continue in effect until terminated by Licensee or Licensor in accordance with the terms and conditions herein. Licensee may terminate this Agreement at any time by notifying Licensor in writing of the same and by deleting the Application and all copies thereof from the Mobile Device. Licensor may terminate this Agreement at any time and with or without notice to Licensee. In addition, this Agreement will terminate immediately and automatically without any notice to Licensee if Licensee violates any of the terms and conditions of this Agreement.
- 2.2 Effect of Termination. In the event this Agreement terminates for any reason, the licenses granted hereunder shall terminate and Licensee shall immediately (i) remove the Application from the Mobile Device, (ii) destroy all copies of the Application in Licensee's possession, custody, or control, and (iii) thereafter cease all access and use of the Application by Licensee and any Third Party User. Termination or expiration of this Agreement shall be without prejudice to any other right or remedy to which Licensor may be entitled under this Agreement or applicable law. Termination or expiration of this Agreement shall not relieve Licensee from its obligations which survive termination or expiration of this Agreement.

#### 3 Security and Compliance

3.1 Licensor Security Features. The Application may contain technological measures designed to monitor the Application and prevent unauthorized or illegal use of the Application. Licensee acknowledges and agrees that: (i) Licensor may use these and other lawful measures to verify Licensee's compliance with the terms of this Agreement and to enforce Licensor's rights in and to the Application, (ii) Licensor may deny Licensee or any Third Party User access to and/or use of the Application if Licensor, in its sole and reasonable discretion, believes that the Licensee or Third Party User's use of the Application does or will violate any



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3.2 Licensee Security Obligations. Licensee is solely responsible for all use of the Application that occurs on the Mobile Device and for maintaining the security and confidentiality of all usernames, passwords, and other data provided to the Application by Licensee or generated by the Application for Licensee. Licensee agrees to notify Licensor immediately of any unauthorized use of any username, password, or account related to the Application, or of any other known or suspected breach of security.

#### 4 Application Support

- 4.1 Updates and Upgrades. Licensor may, from time to time and in its sole discretion, develop and provide Application updates, which may include upgrades, bug fixes, patches, other error corrections, and/or new features (collectively, including related documentation, "Updates"). Updates may also modify or delete in their entirety certain features and functionality of the Application. Licensee agrees that Licensor has no obligation to provide any Updates or to continue to provide or enable any particular features or functionality. Based on the Mobile Device settings, when the Mobile Device is connected to the internet either: (i) the Application will automatically download and install all available Updates, or (ii) Licensee may receive notice of, and be prompted to download and install, available Updates. Licensee shall promptly download and install all Updates, and it acknowledges and agrees that the Application or portions thereof may not properly operate should Licensee fail to do so. Licensee further agrees that all Updates will be deemed part of the Application and be subject to all terms and conditions of this Agreement.
- 4.2 Support Services. Licensor has no obligation to provide Licensee with technical or other support services related to the Application ("Support Services"). IN THE EVENT LICENSOR, IN ITS SOLE DISCRETION, DECIDES TO PROVIDE SUPPORT SERVICES TO LICENSEE, LICENSEE HEREBY ACKNOWLEDGES AND AGREES THAT ANY SUCH SUPPORT SERVICES ARE PROVIDED, OR OTHERWISE FURNISHED, TO

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Fees. To the extent any license fees or payment terms are applicable to the Application, such fees and terms shall be set forth in a separate order form or otherwise require Licensee's affirmative consent. For purposes of clarity, Licensee shall, at all times, comply with the terms and conditions of this Agreement, including in the event Licensee is using a "free of charge" version of the Application or is not otherwise subject to any license fees or payment terms.

### 6 Confidentiality; Privacy; Feedback

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on information gathered or transmitted to Licensor via the Application, including to verify the proper use of the Application, to improve the Application generally, for the creation of new products and services, and for other business purposes. Licensee represents to Licensor that Licensee has the full authority to provide any such Feedback to Licensor.

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- 7.1 Intellectual Property. Licensor owns and retains all rights, interests, and licenses to the Application, and Licensee does not acquire any ownership interest in the Application or the Documentation whatsoever. Licensee shall, during the term of this Agreement and at its own cost and expense (i) undertake all commercially reasonable measures to safeguard the Application (including all copies thereof) from infringement, misappropriation, theft, misuse, or unauthorized access, (ii) take all such steps as Licensor may reasonably require to assist Licensor in maintaining the validity, enforceability, and Licensor's ownership, of the intellectual property rights in the Application, (iii) promptly notify Licensor in writing if Licensee becomes aware of any actual or suspected infringement, misappropriation or other violation of Licensor's intellectual property rights in or relating to the Application, (iv) promptly notify Licensor in writing if Licensee becomes aware of any claim that the Application, including any production, use, marketing, sale or other disposition of the Application, in whole or in part, infringes, misappropriates or otherwise violates the intellectual property rights or other rights of any third party, and (v) at Licensor's sole expense, fully cooperate with and assist Licensor in all reasonable ways in the conduct of any legal action by Licensor to prevent or abate any actual or threatened infringement, misappropriation or violation of Licensor's rights in, and to attempt to resolve any legal actions relating to, the Application.
- 7.2 User Contributions. The Application may contain message boards, chat rooms, personal web pages or profiles, forums, bulletin boards, and other interactive features (collectively, "Interactive Services") that allow users to post, submit, publish, display, or transmit to other users or other persons (hereinafter, "post") content or materials (collectively, "User Contributions") on or through the Application. All User Contributions must comply with the Content Standards set out in this Agreement. Any User Contribution you post will be considered non-confidential and non-proprietary. By posting any User Contribution on the Application, you grant us and our affiliates and service providers, and each of their and our respective licensees, successors, and assigns, the right to use, reproduce, modify, perform, display, distribute, and otherwise disclose to third parties any such material for any purpose whatsoever. You represent and warrant that you own or control all rights in and to the User Contributions and have the right to grant the license granted above to us and our affiliates and service



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**7.4**. Monitoring and Enforcement. We have the right to remove or refuse to post any User Contributions for any or no reason in our sole discretion, and to take any action with respect to any User Contribution that we deem necessary or appropriate in our sole discretion, including if we believe that such User Contribution violates the terms of this Agreement, including the Content Standards, infringes any intellectual property right or other right of any person or entity, threatens the personal safety of users of the Application or the public, or could create liability for the Licensor. You acknowledge and agree that we have the right to disclose your identity or other information about you to any third party who claims that material posted by you violates their rights, including their intellectual property rights or their right to privacy, and take appropriate legal action, including, without limitation, referral to law enforcement, for any illegal or unauthorized use of the

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#### 10 Miscellaneous

10.1 Amendments. Licensor reserves the right to change or modify this Agreement by providing written notice of any changes to Licensee. Licensor reserves the right to change, edit, delete, or revise this Agreement at any time, and such changes will (i) be effectively immediately, (ii) be applied prospectively, and (iii) apply to all similarly situated licensees of the Application. Licensor will notify Licensee of any changes or modifications by posting the modified Agreement in the Application or on the Licensor Website and indicating the date on which the Agreement was last updated. If any changes to this Agreement are unacceptable to Licensee, Licensee may terminate this Agreement upon written notice of termination to Licensor. Continued use of the Application following the effective date of any changes to the Agreement constitutes Licensee's acceptance of the changes. This Agreement may not be amended by any pre-printed terms or conditions of Licensee's purchase order.

10.2 Export Controls. Licensee shall comply with all federal, state, local and foreign laws, regulations, rules and ordinances pertaining to the operations and conduct of its business and the license granted to Licensee under this Agreement. Licensee may not use or otherwise export or reexport the Application except as authorized by United States

law and the laws of the jurisdiction in which the Application was obtained. In particular, but without limitation, the Application may not be exported or re-exported (i) into any U.S. embargoed countries or (ii) to anyone on the U.S. Treasury Department's list of Specially Designated Nationals or the U.S. Department of Commerce's Denied Person's List or Entity List.

10.3 Governing Law; Disputes; Class Action Waiver. This Agreement shall be governed by the laws of the State of Texas, excluding its conflicts of law rules. The County of Harrison, State of Texas or the United States District Court for the Eastern District of Texas will have exclusive jurisdiction of any legal action arising out of this Agreement, and each party irrevocably submits to the exclusive jurisdiction of such courts. The parties expressly disclaim the application of the 1980 U.N. Convention on Contracts for the International Sale of Goods. Licensee acknowledges that Licensor has invested significant resources and expense in the development of the Application and that violations of the terms of this Agreement could cause irreparable harm to Licensor. Accordingly, Licensor shall have the right to seek immediate injunctive relief without the necessity of posting bond in the event of Licensee's breach or threatened breach of any confidentiality obligation, or in the event of Licensee's infringement or misappropriation of Licensor's intellectual property rights. LICENSEE AGREES THAT IF ANY DISPUTE SHOULD ARISE BETWEEN LICENSEE AND LICENSOR, LICENSEE WILL BRING ITS CLAIM ON AN INDIVIDUAL BASIS AND LICENSEE EXPRESSLY AND UNEQUIVOCALLY WAIVES ITS RIGHT TO PURSUE ANY CLAIM IN A CLASS ACTION.

10.4 Notice to Government **End-Users**. The Application, including any Documentation, is provided to the United States Government with RESTRICTED RIGHTS. The Licensed Application is a "commercial item" developed exclusively at private expense, consisting of "commercial computer Application" and "commercial computer Application documentation" as such terms are defined or used in the applicable U.S. Federal Acquisition Regulations. The Application is licensed hereunder only as a commercial item and with only those rights as are granted to all other customers pursuant to the terms and conditions of this Agreement. Nothing in this Agreement requires Licensor to produce or furnish technical data for or to Licensee. The Application provided to the U.S. Government pursuant to solicitations issued on or after December 1, 1995 is provided with the commercial rights and restrictions described elsewhere herein. The Application is classified as "restricted computer Application" and provided to the U.S. Government with RESTRICTED RIGHTS, as provided under applicable federal acquisition laws and regulations.

**10.5 Notices.** All notices and demands hereunder shall be in writing and shall be served by personal service or by mail



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10.6 Assignment/Subcontractors. Licensee may not assign, delegate or transfer the Agreement, in whole or in part, or any of its rights or duties hereunder, including by merger (regardless of whether Licensee is the surviving entity) or acquisition, without the prior written consent of Licensor. Licensor may assign or transfer the Agreement, in whole or in part, to any third party without the prior written consent of Licensee. Subject to the foregoing, the Agreement shall be

binding upon, and shall inure to the benefit of, the parties and their respective successors or permitted assigns. Licensor may contract with third parties and suppliers to provide certain portions of the Application and/or support services thereto, and references to Licensor necessarily include any such third parties and suppliers.

10.7 Miscellaneous. In the event that any term of this Agreement is declared invalid or unenforceable by any court of competent jurisdiction or any federal or state government agency having jurisdiction over the subject matter of this Agreement, the remaining terms and provisions that are not affected thereby shall remain in full force and effect. A waiver of any provision of this Agreement shall only be effective if in a writing signed by the party against which the waiver is claimed. This Agreement may not be assigned by Licensee without the prior written consent of Licensor.

10.8 Entire Agreement. This Agreement, including each additional contract, term or policy incorporated herein by reference, represents the entire agreement between Licensee and Licensor relating to the subject matter of this Agreement and supersedes all prior or contemporaneous oral or written communications, proposals and representations with respect to the subject matter of this Agreement.

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